



# Special Notice

CALIFORNIA DEPARTMENT  
OF TAX AND FEE  
ADMINISTRATION  
450 N STREET  
SACRAMENTO, CA 95814

**EDMUND G. BROWN JR.**  
Governor

**MARYBEL BATJER**  
Secretary  
Government Operations Agency

**NICOLAS MADUROS**  
Director

CDTFA WEBSITE  
[www.cdtfa.ca.gov](http://www.cdtfa.ca.gov)

CUSTOMER SERVICE CENTER  
1-800-400-7115

TTY  
711

## Online Filing Begins for the Cigarette and Tobacco Products Internet Purchaser Program

You are receiving this notice because our records indicate that you are registered as a consumer of Cigarette and Tobacco Products.

If you purchase cigarettes or tobacco products for your own use in California without paying the cigarette and tobacco excise taxes and use tax, you are required to report and pay those taxes directly to the California Department of Tax and Fee Administration (CDTFA). This includes products purchased through the mail, by telephone, or via the Internet that are shipped into California. Your cigarette and tobacco products account will be transitioned to our new online services system in May 2018.

### What's New?

**File Online** – You will be required to file returns online using our fast, easy, and convenient online system beginning May 2018. You will no longer receive paper returns.

**Filing Requirement** – You will only need to file a return online with the CDTFA when you purchase cigarette and/or tobacco product(s) without paying taxes to the retailer.

**Combined Return** – A new combined return will be used to report both the excise taxes and the use tax for your cigarette and/or tobacco products purchases. Some new features of the combined return you will file online include:

- New Product Codes
- Cigarettes will be reported in “sticks” (number of cigarettes in a pack) instead of the number of packs you purchase
- The use tax rate will be based on your location address

### What should you do to prepare?

Make sure we have your current email address. To update your email address and other contact information, you may call our Customer Service Center at 1-800-400-7115 (TTY:711), from the main menu, select the option for Special Taxes and Fees or email [STFRegUpdates@cdtfa.ca.gov](mailto:STFRegUpdates@cdtfa.ca.gov) to provide the information below:

- Account number
- Contact name and title
- Email address
- Phone number and type (cell, work, home, etc.)

### What if you have questions?

For more information on the new online services, please see our FAQ page at [www.cdtfa.ca.gov/services/cros.htm](http://www.cdtfa.ca.gov/services/cros.htm).