



SPECIAL NOTICE

CALIFORNIA DEPARTMENT
OF TAX AND FEE
ADMINISTRATION
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Sacramento, CA 95814

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CDTFA WEBSITE
www.cdtfa.ca.gov

CUSTOMER SERVICE CENTER
1-800-400-7115

CRS
711

Revisions to Natural Gas Surcharge Returns *and* Launch of Online Filing Effective November 9, 2020

Your *Natural Gas Surcharge Return* may be revised and your natural gas surcharge account will be included in our online services system on November 9, 2020. To help you prepare, below are some important details about the reporting changes and filing online with the California Department of Tax and Fee Administration (CDTFA).

What to expect on the following returns

CDTFA-501-NU, *Natural Gas Surcharge Return for Public Utility Gas Corporations*

- A new line, *Excess Surcharge Collected*, will be added to the return.

CDTFA-501-NC, *Natural Gas Surcharge Return for Consumers – Interstate Pipeline*

- No revisions.

File online

Go Paperless! File your return using our online services system, CDTFA's preferred filing method.

- Starting November 9, 2020, you will be able to complete and print your return/schedule online.
 - When completing the *Schedule A – Computation Schedule for Natural Gas Surcharge* online, you will select the *Gas Company* and *Surcharge Type* from a dropdown menu.
- You will need to sign up for a new login before you can file online. See *How to login* below.
- We will send you a courtesy reminder prior to each filing due date, to the email address we have on file. See *How to prepare* on the next page.
- You will be able to file an amended return online for reporting periods after November 2020.

How to login

- You will need to sign up for a new username and password.
 - This fall, we will mail you information on how to sign up for a new username and password and the security code needed to complete the sign-up process.
- Your current *User ID*, *Password*, and *Express Login* for this account will not be moved to our new online services system.
- Business owners and consumers who already have a username and password in the new system will automatically have access to their surcharge account beginning November 9, 2020.

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How to prepare

Please confirm or update your email and mailing address with us at STFRegUpdates@cdtfa.ca.gov or call our Customer Service Center at 1-800-400-7115 (CRS:711), then select the *Special Taxes and Fees* option and follow the prompts for *Energy and Natural Gas Surcharges*. Customer service representatives are available Monday through Friday from 8:00 a.m. to 5:00 p.m. (Pacific time), except state holidays.



Be Counted!

Have you filled out your #2020Census? If not, visit californiacensus.org today and take the Census now! Remember, the Census will never ask about your citizenship status or for your social security number, bank details, payment, or a donation. Remind your friends and family to #BeCounted for our future so resources are allocated for programs that help children, seniors, and families that need the hospitals, education, transportation, and first responders in your area. Your 2020 Census data is safe, protected, and confidential.

Complete your Census today! #ICount #CaliforniaForAll