



New Online Filing Video Tutorials for the Energy Resources Surcharge, Hazardous Substances (Waste) Fees, Integrated Waste Management Fee, Natural Gas Surcharge, and Occupational Lead Poisoning Prevention Fee

We have new video tutorials available at www.cdtfa.ca.gov/services/#Tutorials to help you prepare for logging in, filing your return, and using our new Online Services system. Visit our website to watch these tutorials and sign up for your username and password.

Before you file, you will need to complete these steps.

Log In to Access Your Account

You must log in to file your return online. To set up your username and password, you will need a security code, which may have already been sent to you in the mail.

- If you have the security code we sent in the mail, go to www.cdtfa.ca.gov, click the *Login* button, then select the *Sign Up Now* button to begin the login process. You can file, pay, and manage your account as soon as you complete the process.
- If you do not have your security code, go to www.cdtfa.ca.gov, click the *Login* button, then select the *Sign Up Now* button to begin your request.
 - Please allow 7-10 business days for the security code letter to be delivered to the address we have on file and follow the instructions in the letter.
 - If you need your security code sooner, please request the code online and then contact our Customer Service Center at 1-800-400-7115 (CRS:711).

Tax and Fee Guides Online

For more detailed information about these tax and fee programs, you may visit our tax and fee guides below:

- *Energy Resources (Electrical Energy) Surcharge Guide* at www.cdtfa.ca.gov/taxes-and-fees/energy-res-surcharge-electrical.htm
- *Hazardous Substances (Waste) Fee Guide* at www.cdtfa.ca.gov/taxes-and-fees/haz-sub-fee.htm
 - Includes: Disposal, Environmental, Generator, and Facility Fees
- *Integrated Waste Management Fee Guide (Solid Waste & Wood Waste)* at www.cdtfa.ca.gov/taxes-and-fees/ca-int-waste-mngmt-fee.htm
- *Natural Gas Surcharge Guide* at www.cdtfa.ca.gov/taxes-and-fees/natural-gas-surcharge.htm
- *Occupational Lead Poisoning Prevention Fee Guide* at www.cdtfa.ca.gov/taxes-and-fees/occ-lead-pois-prev-prgrm.htm

For Assistance

For more information, call our Customer Service Center at 1-800-400-7115 (CRS:711). Customer service representatives are available Monday through Friday from 8:00 a.m. to 5:00 p.m. (Pacific time), except state holidays.