



SPECIAL NOTICE

CALIFORNIA DEPARTMENT
OF TAX AND FEE
ADMINISTRATION
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Sacramento, CA 95814

Emergency Telephone Users (911) Surcharge 2022 Rate and Mandatory Online Filing for Service Suppliers

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CDTFA WEBSITE
www.cdtfa.ca.gov

CUSTOMER SERVICE CENTER
1-800-400-7115

CRS
711

Surcharge Rate for Year 2022

The Emergency Telephone Users (911) Surcharge rate will remain at 30 cents (\$0.30) for 2022, according to the Governor's Office of Emergency Services. The rate is effective from January 1, 2022, through December 31, 2022.

The Governor's Office of Emergency Services determines the 911 surcharge rate every October for the following calendar year. The 911 surcharge is imposed on each access line a service user subscribes to for use in California and on the purchase of prepaid mobile telephony services for each retail transaction in California.

Online Filing Now Required for Service Suppliers

Starting January 1, 2022, service suppliers are required to file the monthly *Emergency Telephone Users Surcharge Return* using our online services system. If you don't already have a username and password in our system, you will need to create one. For assistance with creating a username and password and filing online, please view our *tutorials* at www.cdtfa.ca.gov/services/#Tutorials.

For More Information

If you have questions about the 911 surcharge, please visit our online *Tax Guide for Sellers of Prepaid Mobile Telephony Services and Telecommunication Service Suppliers* at www.cdtfa.ca.gov/industry/seller-servicesupplier.htm, or call the Customer Service Center at 1-800-400-7115 (CRS:711). Customer service representatives are available Monday through Friday from 8:00 a.m. to 5:00 p.m. (Pacific time), except state holidays.

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