SPECIAL NOTICE

CALIFORNIA DEPARTMENT OF TAX AND FEE ADMINISTRATION
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CDTFA WEBSITE
www.cdtfa.ca.gov

CUSTOMER SERVICE CENTER
1-800-400-7115

TTY
711

ONLINE VERSION

ADDITIONAL INFORMATION

2027 Emergency Telephone Users Surcharge Rates (911 and 988 Surcharges)

For calendar year 2027, the 911 surcharge rate will increase from 41 cents ($0.41) to 59 cents ($0.59) per access line, and the 988 surcharge rate will increase from 5 cents ($0.05) to 11 cents ($0.11) per access line.

Surcharge	Rate	Effective
911	$0.59	January 1, 2027, through December 31, 2027
988	$0.11	January 1, 2027, through December 31, 2027

The California Governor's Office of Emergency Services (Cal OES) determines the 911 and 988 surcharge rate amounts each year by October 1, and the rates are effective on January 1 of the following year.[1]

If you have questions regarding the surcharge rates, please visit the Cal OES website at *www.caloes.ca.gov/office-of-the-director/operations/public-safety-communications/ca-9-1-1-emergency-communications-branch/.*

For more information

Please refer to our *Tax Guide for Sellers of Prepaid Mobile Telephony Services (MTS) and Telecommunication Service Suppliers* at *www.cdtfa.ca.gov/industry/sellers-of-prepaid-mobile-telephony-services-and-telecommunication-service-suppliers/*. If you have any questions, you may call our Customer Service Center at 1-800-400-7115 (TTY:711). Customer service representatives are available Monday through Friday from 7:30 a.m. to 5:00 p.m. (Pacific time), except state holidays.

Visit our website at *www.cdtfa.ca.gov/subscribe/* to subscribe to our email lists and receive the latest news, including newsletters, tax and fee updates, and other announcements.

[1] Revenue and Taxation Code section 41030 (*https://cdtfa.ca.gov/lawguides/vol4/etusl/etusl-41030.html*)