



# Special Notice

CALIFORNIA DEPARTMENT  
OF TAX AND FEE  
ADMINISTRATION  
450 N STREET  
SACRAMENTO, CA 95814

**GAVIN NEWSOM**  
Governor

**MARYBEL BATJER**  
Secretary  
Government Operations Agency

**NICOLAS MADUROS**  
Director

CDTFA WEBSITE  
[www.cdtfa.ca.gov](http://www.cdtfa.ca.gov)

CUSTOMER SERVICE CENTER  
1-800-400-7115

TTY  
711

## California Department of Tax and Fee Administration (CDTFA) Expands New Online System

In August 2019, your account will move into our new online services system. These online service enhancements are part of our Centralized Revenue Opportunity System (CROS) Project, our information technology modernization effort to expand online services for our customers, improve our internal processes, and replace our existing computer systems.

### How does this impact you?

- Most notably, returns, schedules, and reports will be filed online.
  - Paper returns will no longer be mailed. Please watch for future notifications;
- You will be able to *Sign Up* for a *Username* and *Password* in August 2019 (current *Login* information, for the programs listed below, will not be moved to the new system);
  - More information will be provided regarding the new login process;
- License and decal renewals and cigarette stamp orders will be completed in the new online system.

### What accounts are impacted?

The following special tax and fee programs will move into CROS in August 2019:

- Alcoholic Beverage Tax
- Cigarette and Tobacco Products Tax
- Cigarette and Tobacco Products Licensing (Distributors, Manufacturers, Importers, and Wholesalers)
- Fuel Taxes (Aircraft Jet Fuel, Diesel Fuel, including Interstate User Diesel Fuel Tax, International Fuel Tax Agreement (IFTA), Motor Vehicle Fuel, and Alternative Use Fuel)
- Oil Spill Response, Prevention and Administration Fees
- Timber Yield Tax
- Underground Storage Tank Maintenance Fee

Additional CDTFA administered tax and fee programs will be incorporated into our new system in 2020.

### Where can I find more information?

For more information on the upcoming changes to our online services, please see our Frequently Asked Questions at <https://www.cdtfa.ca.gov/services/cros.htm>.

We want your feedback! If you are interested in participating in a focus group to help us improve our online services, please email us at [CROS@cdtfa.ca.gov](mailto:CROS@cdtfa.ca.gov) for more details.