



# CDTFA

CALIFORNIA DEPARTMENT OF  
TAX AND FEE ADMINISTRATION

## BUSINESS TAXES COMPLIANCE SPECIALIST EXAM CODE: 1EQ05

Department(s): California Department of Tax and Fee Administration  
Bulletin Release Date: August 27, 2021  
Final Filing Date: September 11, 2021  
Exam Type: Departmental Promotional  
Salary: \$5,934.00 to \$7,432.00  
Location(s): Statewide; Houston, Chicago, New York

### SELECTION PLAN

This exam will be administered as a Training and Experience Questionnaire. Accepted candidates will be provided an online web link to the Questionnaire and notified of the date the Questionnaire will need to be completed by, after all candidate eligibility has been determined.

### FILING INSTRUCTIONS

Final Filing Date: **September 11, 2021**

*To be considered for this examination, you must use the current application (STD. 678) with a revision date of 07/2019 or prior revision date of 12/2017. Applications are available at [jobs.ca.gov](http://jobs.ca.gov)*

**State Applications -- Form STD. 678 -- may be mailed to:**

**CALIFORNIA DEPARTMENT OF TAX AND FEE ADMINISTRATION  
TALENT ACQUISITION SECTION  
450 N STREET, MIC: 17  
SACRAMENTO, CA 95814**

Due to the current heightened health awareness, the Human Resources Bureau – Talent Acquisition Section will be temporarily accepting electronic applications to our email address at [BTCSEXAM@cdtfa.ca.gov](mailto:BTCSEXAM@cdtfa.ca.gov).

If submitted electronically, you must include a completed application (STD. 678) and ANY required documents before the final file date or you will be eliminated from the examination process.

**Applications received cannot be returned pursuant to California Code of Regulations 174.**

Applications submitted by mail must be **POSTMARKED** to indicate the “Date of Processing,” or personally delivered no later than the final filing date. Applications postmarked or personally delivered after the final filing date will not be accepted for any reason.

**You are advised not to send your application via interoffice or interagency mail as a date sent cannot be determined.**

Candidates are responsible for a timely submission of their application (and any other required documentation) and are encouraged to contact the Talent Acquisition Section at [Exams@cdtfa.ca.gov](mailto:Exams@cdtfa.ca.gov) to verify receipt of their application before the final filing date.

All applications must include: the Exam Code and Classification Title(s)\*; “to” and “from” dates (month/day/year); time base and hours worked; civil service class title (not working title); and complete description of duties performed. **Any applications received without complete information will be rejected.**

## EXAMINATION INFORMATION

This examination will consist of a Training & Experience Questionnaire evaluation weighted 100%. In order to obtain placement on the eligible list, a minimum rating of 70% must be attained. **Candidates determined to meet the minimum qualifications will then be provided a web link to take their Training & Experience Questionnaire online. Candidates will be notified when receiving their web link of what date the Questionnaire will need to be completed by; failure to complete the Questionnaire by the provided date will result in the candidate being eliminated from the examination process.**

## ELIGIBLE LIST INFORMATION

A 12 month eligible list will be established for the California Department of Tax and Fee Administration **Houston, Texas; Chicago, Illinois; New York, New York; and throughout California.** Eligibility of all candidates may be extended after 12 months but will be abolished upon the completion of a new examination administration. The State Board of Equalization will also utilize the results of this list.

## REQUIREMENTS FOR ADMITTANCE TO THE EXAMINATION

All applicants must meet the education and/or experience requirements as stated in the Minimum Qualifications section of this examination announcement by the [final filing date](#).

As this is a promotional examination, your application will not be accepted unless you are currently a Board of Equalization or California Department of Tax and Fee Administration employee that meets the minimum qualifications or fall under: SPB rule 234; SPB rule 235; or Government Code 18990, 18991, or 18992.

## MINIMUM QUALIFICATIONS

The following minimum qualification patterns come directly from the official classification specification, found at <https://jobs.ca.gov/CalHRPublic/Tools/ClassSalarySearch.aspx>

## POSITION DESCRIPTION

This is an advanced journey person level. Under general supervision, independently performs the more complex activities on a full-time basis. These positions are found in offices where the workload permits specialization and concentration in a case load of the most complex activities.

## KNOWLEDGE AND ABILITIES

Knowledge of: Methods and problems of organization, administration, and management; and commercial law, business practices, and financial record keeping; rules of evidence, preparation of evidence, and court procedures; interviewing techniques; methods used by violators in evading tax liability; investigation techniques and sources of

information used in locating persons; methods used and remedies available for the collection of taxes; and functions of Federal, State, and local tax, regulatory, and law enforcement agencies.

Ability to: Apply the required knowledge; independently conduct complex investigations and detect or verify suspected violations; and establish and maintain cooperative relationships with law enforcement agencies and others contacted in the work.

## DISTINGUISHING CHARACTERISTICS

Willingness to work long and irregular hours and in various locations throughout the State, and have keenness of observation, persistency, imagination, and tact.

## CONTACT INFORMATION

If you have questions concerning this examination, or if you need reasonable accommodations, please contact the California Department of Tax and Fee Administration, Talent Acquisition Section by email at [Exams@cdtfa.ca.gov](mailto:Exams@cdtfa.ca.gov).

## GENERAL INFORMATION

**EEO:** The State of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right to family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding and related medical conditions), and sexual orientation.

**General Qualifications:** Candidates must possess essential personal qualifications including integrity, initiative, dependability, good judgment, and ability to work cooperatively with others; and a state of health consistent with the ability to perform the assigned duties of the class. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history and fingerprinting may be required.

**Drug Free Statement:** It is an objective of the State of California to achieve a drug-free state workplace. Any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

**Reasonable Accommodations:** Candidates needing special testing arrangements due to a disability must mark the appropriate box on the application and/or contact the testing department.

**Notices:** For any examination, it is the candidate's responsibility to contact the Talent Acquisition Section three weeks after the final filing date if notification has not been received.

**Competitive Examination:** Possession of the entrance requirement(s) does not assure a place on the eligible list. Your performance in the examination will be compared with the performance of the others who take this test, and all candidates who pass will be ranked according to their scores.

**Revision of Plan:** The California Department of Tax and Fee Administration reserves the right to revise the examination plan to better meet the needs of the department should any circumstances change during this examination administration. Such revision will be in accordance with civil service laws and rules.

**College Education:** The qualifications meeting the requirement "Equivalent to graduation from college" means satisfaction of the requirements for the bachelor's degree from an accredited, recognized institution of higher education. This means the applicant must show receipt of a bachelor's degree or a letter from the college or university stating the applicant has met all of the academic requirements for graduation. Acceptable college course work must be from an accredited, recognized institution approved by the California Superintendent of Public Instruction under the provisions of California Education Code Section 94712.

**Veterans' Preference:** Veteran's preference credits will be awarded for all open competitive examinations, pursuant to government code section 18973.1 and 18973.5, effective January 1, 2014, as follows: 1) Any veteran, widow or widower of a veteran, or spouse of a 100 percent disabled veteran, who achieves a passing score in an entrance examination, shall be ranked in the top rank of the resulting eligibility list. Any veteran who has been dishonorably discharged or released is not eligible for veteran's preference; 2) An entrance examination is defined, under the law, as any open competitive examination; 3) Veterans preference is not granted once a person achieves permanent civil service status.

The California Department of Human Resources (CalHR) has information on how to apply for Veterans' Preference on their website at [jobs.ca.gov](http://jobs.ca.gov) and on the Application for Veterans' Preference form (CalHR 1093). Additional information is also available at the Department of Veterans Affairs website at <https://www.calvet.ca.gov/>

**Deaf or Hard of Hearing:** TTY is a Telecommunications Device for the Deaf and is reachable only from phones equipped with a TTY Device. Calls may be placed using the California Relay Service: From TDD: (800) 735-2929; From Voice (800) 735-2922; From TTY: 711 (NATIONAL RELAY SERVICE)